

Limited Warranty

Brio USA Inc. (the supplier) warrants that the Brio 612 Retractable Pleated Insect Screen is supplied free of manufacturing defects and material flaws. Should any defect in materials and/or workmanship become apparent within 5 years from the date of purchase, the supplier will, at its option, repair or replace the product free of charge.

The Warranty Does Not Cover:

- Improper screen assembly, installation and /or adjustment provided by others
- Damage as a result of environmental conditions, strong winds, natural disasters or other events beyond the control of the Supplier
- Damage to the screen mesh, tensioning cords and / or channels caused by deliberate or accidental misuse, abuse or neglect
- Damage caused by humans or pets accidentally running or walking into the screen when in use
- Damage caused to the screen components by inadequate maintenance, i.e. failure to routinely remove dirt, dust and debris from the channel and mesh
- General deterioration in appearance or performance that occurs as a result of normal operation and normal wear and tear
- Progressive deterioration of finishes and materials due to exposure to sun, rain, abrasion, heat and / or cold
- Damage caused by the contamination of the screen mesh due to excessive moisture, construction dust or debris, and aggressive cleaning agents
- Damage to the mesh caused by contact with excessive heat surfaces including, but not limited to construction equipment, cigarette ash, matches, cigarette lighters, sparks or hot cooking utensils
- Damage caused by any third party

The supplier's liability shall be limited to the repair or replacement (at the Suppliers option) of the defective product. The Supplier will not be liable for any other direct or indirect costs, loss or damage to person or property, except as required by law, or any consequential losses or loss of profit. The Supplier excludes, to the extent permitted by law, all other warranties, whether expressed, implied or statutory.

Care & Maintenance

Cleaning The Top And Bottom Channels

Dust and debris can collect in the guide channels overtime. Removal of such build up is easy and important to the screen's smooth movement. While the screen is retracted, remove any debris with a soft cloth or a vacuum cleaner with a soft brush nozzle. Dusty or coastal environments will require regular cleaning.

Cleaning The Screen Mesh

The Screen Mesh should be lightly dusted to maintain an unobstructed view and air flow. While the screen is extended, remove any build up with a vacuum cleaner with a soft brush nozzle, care should be taken not to tear or rip the mesh.

Wind & Operation Tips

The screen is fitted with 'tensioning' cords located within the guide channel & track that not only provide stability to the screen, but control the vertical orientation of the handlebar and help prevent the mesh from blowing out of the in windy conditions. Should the blow out gently retract the screen and the mesh should self-feed back into the, if not simply pop the mesh back by hand.

On large openings the screen mesh acts like a sail. In gusty or windy conditions it is recommended to keep the screen retracted to reduce possibility of damage occurring. If the mesh is damaged or a tension cord breaks, the screen will need to be replaced. The screen has been designed to be interchangeable with a replacement. It is recommended you contact the original installer.

Handle Adjustment

Extend the screen into the fully open position, if there is a gap at the top or bottom of the handle bar when the screen is closed against the door jamb or meeting screen, the tensioning cords can be adjusted along the handle bar.

Anchor points of the tensioning cords are located in the top and bottom channels. To close a gap near the top of the handle you will need to access the top anchor points. To close a gap near the bottom of the handle you will need to access the bottom anchor points. The procedure is the same for both top and bottom cords.

The anchor points locate into an adjustment cassette which is found in both the top and bottom channels at the opposite end to the screen's jamb. To access the adjustment cassette fully retract the screen carefully remove the central plastic strip in the channel to expose the cassette, taking care not to damage the cords or the strip. You will see the cords and anchor points located in the adjustment cassette. Each anchor point is a clamp which is fastened with a grub screw.

Using a 2mm (0.08") hex key loosen the anchor point and push it a few millimeters further along the cassette towards the screen's jamb and tighten securely. Take care not to over strain the cord. Repeat this adjustment to all cords. Check to see that the gap has been closed by closing the screen. If further adjustment is required repeat this step.

Once the handle is closing evenly against the jamb retract the screen into the fully open position and carefully replace the central plastic strip in the channel. Take care not to pinch or damage the cords.

Servicing

If the mesh is damaged or a tension cord breaks, the screen will need to be replaced. The screen has been designed to be interchangeable with a replacement screen assembly which is reinstalled into the existing channels. We recommend contacting the original installer to have the screen cut to size and refitted.